



How to reset a W10M Device.

1. SOFT-RESET

Just like the name, it's only a small reset which doesn't affect any Personal data in your phone.

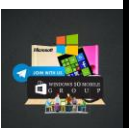
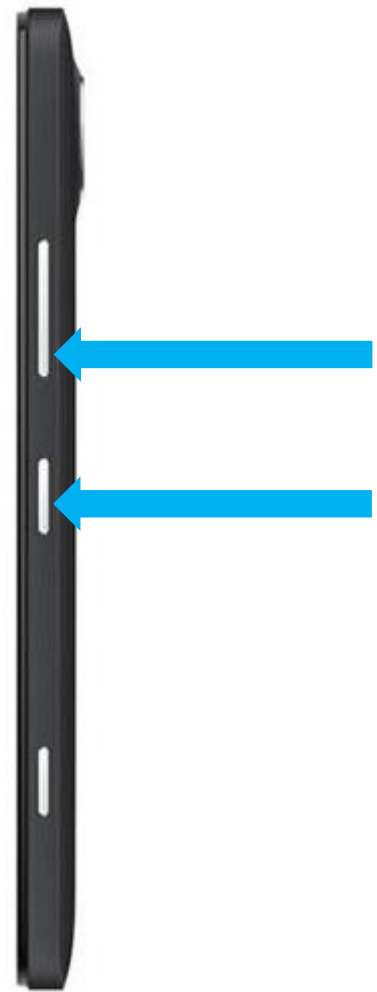
Can be used if you are having a bug, freeze, or anything like that.

> Click and hold the “**Volume Down**” & “**Power**” button.

(10 Seconds or more).

> Release the buttons when you feel a vibration.

> Then your phone will boot back.





2. HARD-RESET (FACTORY RESET)

This reset is used to wipe out all the data in the device and have a fresh start again.

WARNING

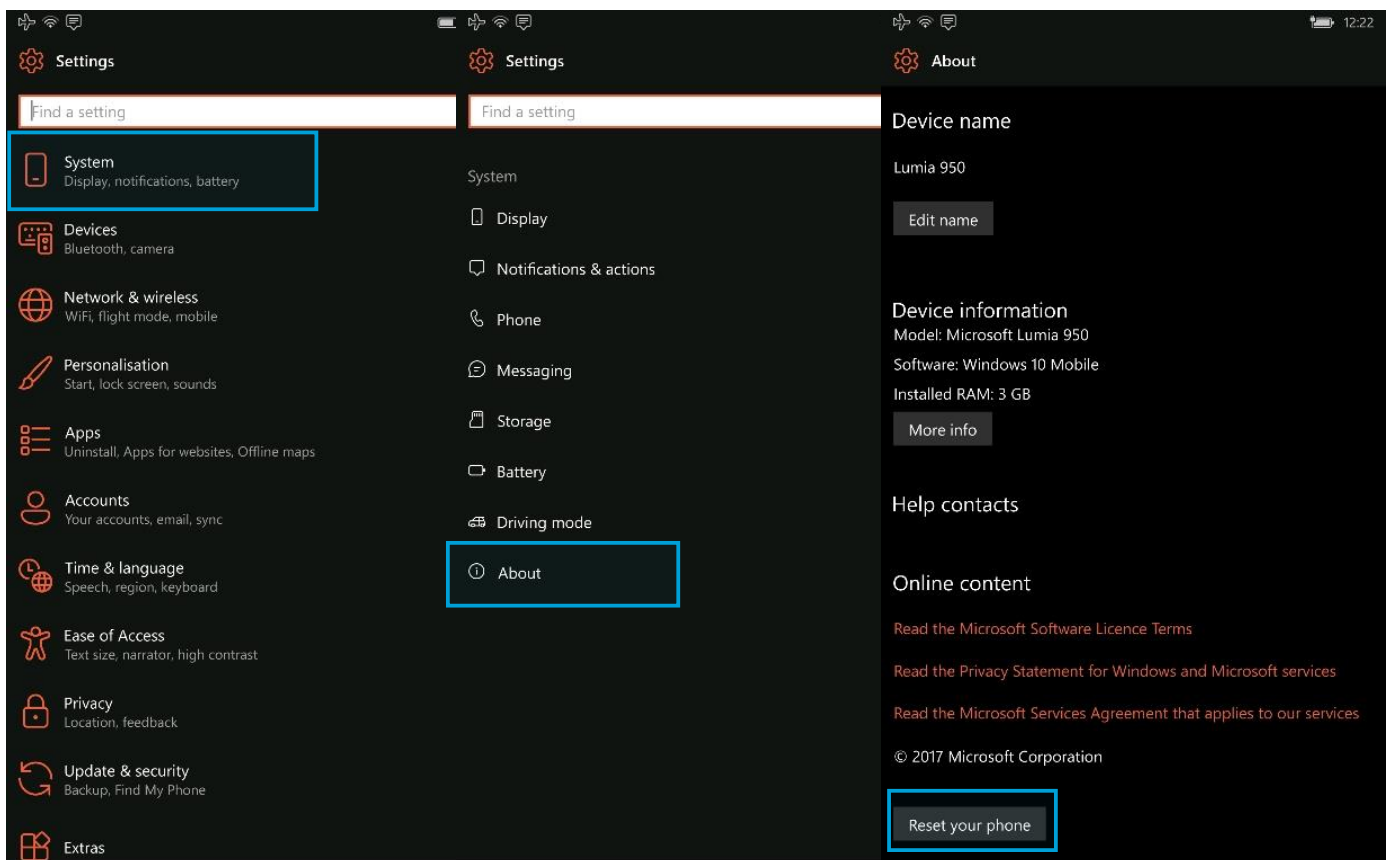
This reset will remove **everything** from your Phone, that includes ;

- Apps & Games
- Accounts
- Personal Files (Documents, Images, Videos, Music, etc...)

1. HARD-RESET USING SETTINGS (Responsive Device)

> Go to “Settings → System → About”

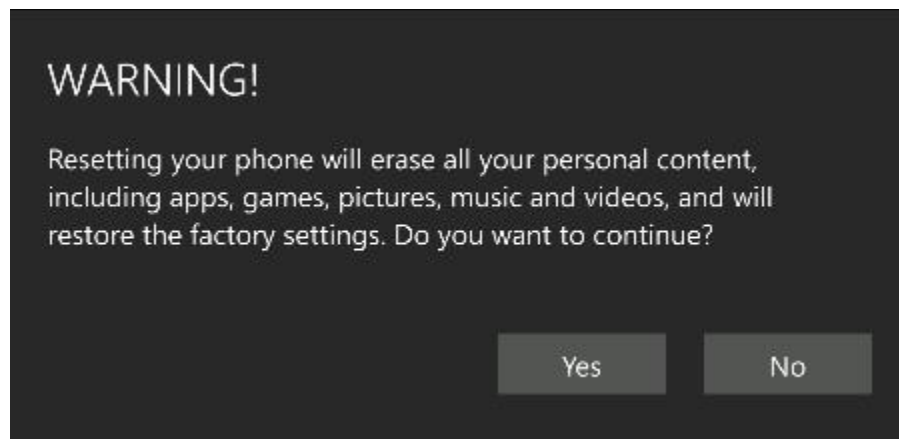
Scroll to the bottom and click the “Reset your phone” button.



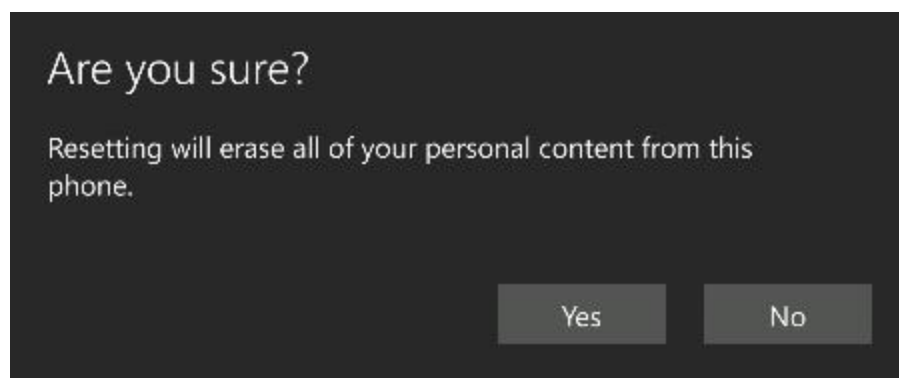


> Then it will show the warning prompt stating what will happen when hard resetting.

Click **“Yes”**



> Then again there will be a prompt as the confirmation prompt, click **“Yes”** for that too.



> Then your phone will reboot and show the manufacturer logo and then will boot to Cogs.

The progress will be shown in a bar, and when it's filled, your phone will reboot again.

Then it will boot to the OS and will show you OOBE (Out Of Box Experience) to set up your device.



Estimated Time

30 Min – 1 Hours (Depends on device model)

Windows 10 Mobile (Lumia) Group :- <https://t.me/Windows10Phone>



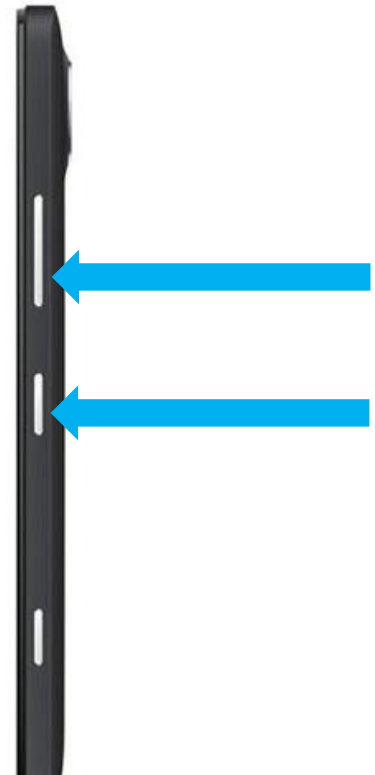


2. HARD-RESET USING BUTTON COMBINATION (Non-Responsive Device)

> Click and hold the “**Volume Down**” & “**Power**” button.

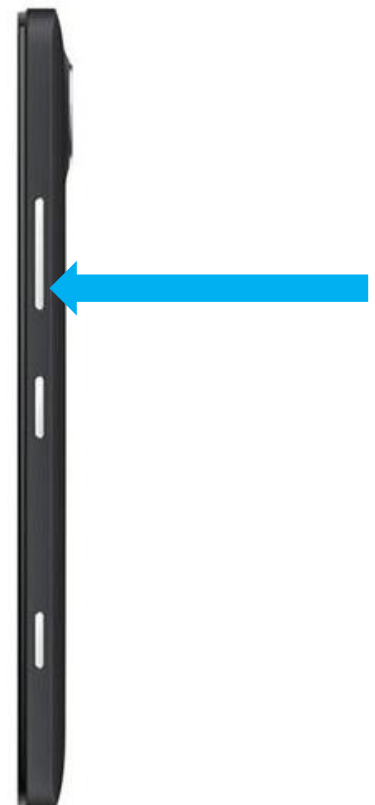
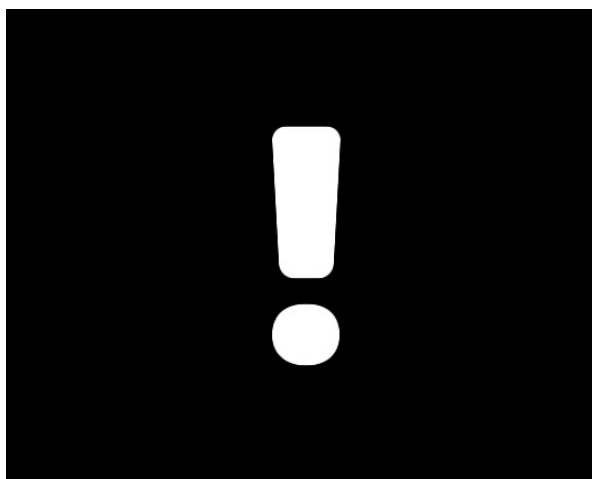
(10 Seconds or more).

> Release the buttons when you feel a vibration.



When the phone shows the manufacturer logo (NOKIA /Microsoft /etc...) ;

Quickly press and hold the “**Volume Down**” button for 3 seconds until a large exclamation mark appears in screen in black background.

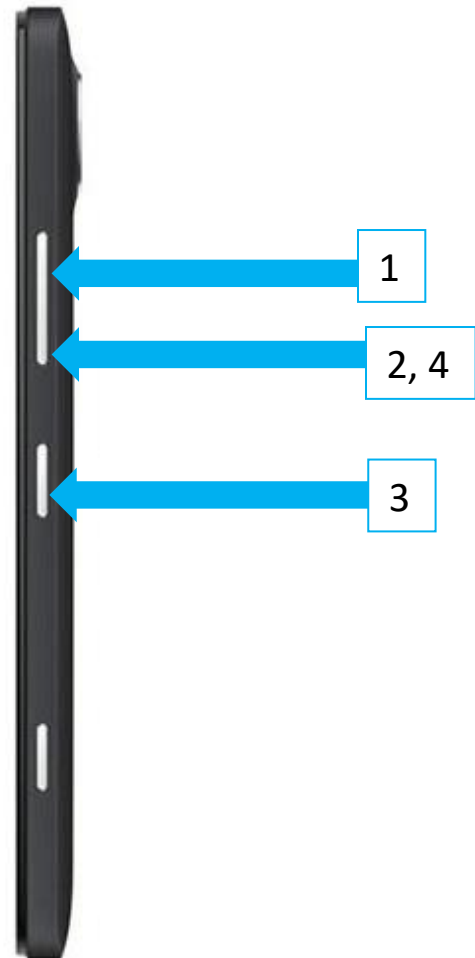




> Now you need to click a button combination to trigger the hard-reset.

Click the buttons in below order ;

1. Volume UP
2. Volume Down
3. Power
4. Volume Down



> Then your phone will reboot and show the manufacturer logo and then will boot to Cogs.

The progress will be shown in a bar, and when it's filled, your phone will reboot again.



Then it will boot to the OS and will show you OOBE (Out Of Box Experience) to set up your device.

Estimated Time

30 Min – 1 Hours (Depends on device model)

Windows 10 Mobile (Lumia) Group :- <https://t.me/Windows10Phone>

